

Workers' Compensation Injury Management Service



EBM

Injury Management Service




EBM's role doesn't end once we arrange your insurance, in fact, it's only the beginning. We believe that it is what we do once you're a client that sets us apart from the rest.

EBM's Injury Management service ensures that our clients receive the best possible support and assistance at all times. Our staff are trained to the highest standards to advise on Workers' Compensation claims.

What's in it for you?










Workers' Compensation claims can be very complex and time consuming, this is where you will benefit from EBM's knowledge in the interpretation and application of the various State and Territory Workers' Compensation legislations.

Our team is also supported by EBM's Injury Management Database. Key elements of our database include:

-  Inbuilt work processes allowing the Injury Management team to efficiently assist in the management of the workplace injuries in consultation with our client and the insurer.
-  The ability to provide reports on active workers' compensation claims including individual claim summaries.
-  Maintaining records of workers' compensation claims in a secure database.

By utilising our specialist team in this complex area, EBM clients will be guided through the claim process, with the least possible disruption to your business.

EBM's Injury Management Service will...

-  Examine new claims and provide direction on complex and/or sensitive matters.
-  Provide support to our client to assist with a prompt and safe return to work of an injured worker.
-  Assist with the review of existing claims, including regular claims reviews with the aim to minimise claim costs, which in turn may reduce future premiums.
-  Document and build detailed cases to assist insurers to manage disputes, coordinate claims management and strategies.
-  Monitor the performance of providers engaged to assist with the management of claims (e.g. workplace rehabilitation).
-  Assist with assessing medical reports, injury management issues and identifying claims that may require an independent opinion.
-  Where able, attend meetings such as case, settlement and teleconferences.
-  Provide support to our client's internal staff by assisting with the management of claims.
-  Assist with the review and development of internal Workers' Compensation procedures.

Our Injury Management Team

Our team has been engaged in all aspects of Workers' Compensation and Injury Management.

Prior to joining EBM, team members gained extensive knowledge and experience of workers' compensation working directly for Insurers. This provided the team with the opportunity to work with a diverse range of industries such as mining, construction, manufacturing, hospitality, trades, aged care, retail, transport and educational institutes.

In addition to insurance company experience, our team members have also been engaged within the private sector. It is here they gained an understanding of an employer's requirements in the management of workers' compensation claims.

Working in partnership with our clients, the Injury Management Team is committed to minimising the cost of workers' compensation claims, through proactive injury and claims management strategies.

More information

For more information speak to your EBM Account Manager about this unique Injury Management service.





www.ebm.com.au

P: 1300 INSURE (1300 467 873)

E: ebm@ebm.com.au

Elkington Bishop Molineaux Insurance Brokers Pty Ltd
ABN 31 009 179 640 | AFSLN 246986

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