



Workers' Compensation Service

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EBM's Injury Management service team is committed to minimising the cost of workers' compensation claims for our clients, through proactive claims management strategies.

Workers' compensation claims can be complex and time consuming. The EBM Injury Management team works with clients to provide guidance through the claims process, with the least possible disruption to your business.

The team has extensive knowledge in managing claims from working directly with both the private sector and insurers to achieve results for our clients and their employees.

Key support provided by the EBM Injury Management team

- assist your business and insurers in overseeing and implementation of claims management from a strategic, legislative and advocacy perspective for all active workers' compensation claims
- attendance at meetings on your behalf, including informal conferences, dispute proceedings, hearings and case conferences, where appropriate
- provide support and mentoring to your personnel on employer and employees' workers' compensation obligations

- assist with the review, evaluation and provide recommendations with regards to your workers' compensation procedures
- provide recommendations on providers within the Workers' Compensation scheme with proven outcomes
- ad-hoc workers' compensation advice and support.

Market updates and training

EBM provide our clients with up-to-date market and legislation updates including:

- EBM Insurance Insight e-newsletter
- EBM Bulletins
- webinars and podcasts featuring industry specialists.

The team also assist with the facilitation of training sessions and seminars for clients (as appropriate).

More information

Speak to your Account Manager about the EBM Injury Management service team on 1300 755 112 or visit ebm.com.au.